

## **ERROR CODE & SOLUTION FOR ELEVATE L SHAPE DESK (UP5)**

<b>ERROR CODE</b>	<b>REASON</b>	<b>SOLUTION</b>
E01	Main power voltage over 45V	Check the main power
E05	Anti-collision function protection	Release key and re-operate
E08	Unblanced	Initializing system
HOT	Over-heat protection	Wait 18 minutes or cut down power till handset power off completely
E11	Motor line 1 is not connected	Check motor line 1
E21	Motor line 2 is not connected	Check motor line 2
E18	Over-load protection for motor 1	Reduce the load of motor 1
E28	Over-load protection for motor 2	Reduce the load of motor 2

## **SYSTEM PROTECTION**

- 1. Overload protection:** The desk will stop immediately when the load exceed 80kg. Just remove some load on the top then it will be back to normal.
- 2. Overheat protection:** “HOT” will display after continuous operation for 2 minutes (about 3 round trips), please stop to operate. It will be normal after 18 minutes.
- 3. Motor abnormal protection:** Error code will display when any abnormal operation. Please refer to solutions above for basic error code display. If not, please consult the after-sale service or sales person for solution.
- 4. Anti-collision protection:** The desk will be stop immediately and upwards 30mm, when hitting something suddenly.